### About FindMe™

# About FindMe<sup>™</sup>

The FindMe feature allows you as an individual or part of a group to have a single name on which you can always be called, and to choose where calls to that name will be routed. You can also determine what happens if your first choices are either busy or unanswered after a certain period of time.

For example, you could set up your individual FindMe name so that it will call you on your desktop endpoint first. If there's no answer after 10 seconds it will divert the call to your mobile phone, or if your desktop endpoint is busy it will divert the call to your colleague's desktop video unit.

Alternatively, you could have a single FindMe name for your team, and set it up so that all the team members' desktop video units will ring when anyone calls the FindMe name.

## FindMe User Accounts

Each FindMe name has an associated user account. Your FindMe user account is set up by your system administrator. Once this has been done, you can log in to your account via a web interface and configure it with details of the device(s) on which you want to be contacted:

- when a call is first placed to your FindMe name
- if any or all of your first choice of devices are busy
- if all of your first choice of devices are unanswered.

You can update these details as often as you wish.

## Individual versus Group FindMe

There are two types of FindMe names: individual and group.

The only difference between the two is what happens if one of the devices in the initial list is busy.

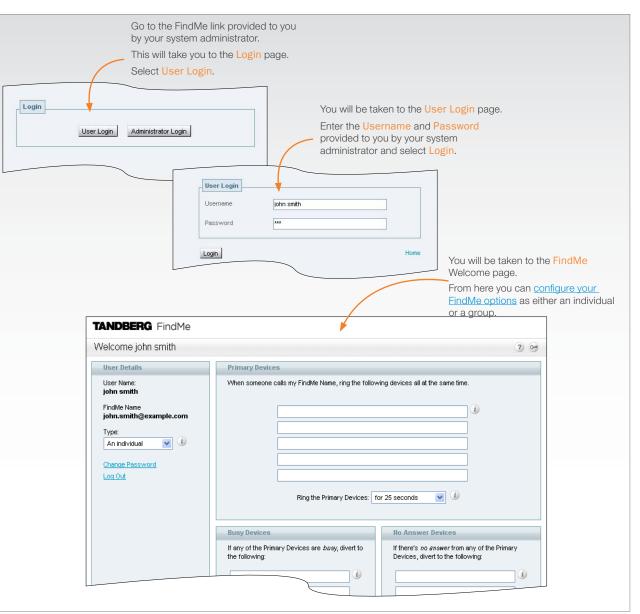
For individuals, it is assumed that you will only be able to take calls on one device at a time, therefore if any devices in your Primary list are busy, the call will immediately divert to the device(s) in your Busy list.

For groups, it is assumed that more than one person is available to take calls, so the call will only divert to the device(s) in the Busy list if all devices in the Primary list are engaged.

It is possible for your to have a telephone number which people can dial from their mobile phone or from a ISDN line that will route calls to your FindMe. This will depend on your network configuration and must be set up by your system administrator; contact them for more information.



To configure your FindMe user account, log in via a web browser as described below:



## Configuring your FindMe<sup>™</sup> Account

# Adding and Removing Devices

## Adding a Device to a List

You can have up to five devices in each list. To add a device to any of the lists, enter one of the following in any of the available fields:

- for video endpoints: enter any alias, URI or ENUM with which the device is registered
- for 3G mobile phones: to route video to vour mobile phone, you must have a 3G gateway - enter the gateway's prefix followed by the mobile phone number. To route voice only, enter the mobile phone number along with any prefixes required by your dial plan for external calls
- for telephones: enter the extension number (for internal calls) or telephone number, along with any necessary prefixes.

You can also use another person's FindMe name in any of these fields, for example if you want your calls to be diverted to a colleague.

## Removing a Device from a List

To remove a device from a list, delete it from the relevant field and click Save Changes.



If no Primary Devices are configured for FindMe name, all calls to that name will be rejected.

page.

Save Changes

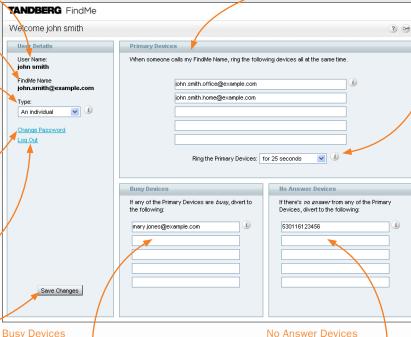
Click here to update your

FindMe account with any

take place immediately.

changes. The changes will

	This shows the username for this FindMe account.	
	FindMe Name	
	This shows the FindMe name being configured.	Welcome john sn User Details
	Туре	User Name: john smith
r	Select whether this	FindMe Name john.smith@exam
	FindMe name is to apply to	Type: An individual
r	An individual or A group of people. This will affect how calls are diverted to the Busy devices.	Change Password
	Change Password	
	Click here to change the password used to access your FindMe account. You will be taken to a new page where you can enter the new password.	
	Log Out	
а	Click here to exit the FindMe	Save Chang



For an individual, enter all the device(s) to which you

want the call to be diverted immediately if any of the

For a group of people, enter the device(s) to which

you want the call to be diverted immediately if all of the devices in the Primary list are busy. (If some of

the devices in the Primary list are busy, the rest will

continue to ring for the specified time before the call

If more than one device is listed here, they will all ring

If no devices are listed here, the caller will get a "busy" response if any or all of the Primary devices are busy.

will be diverted to the devices listed here.)

at the same time.

devices in the Primary list are busy.

Enter all the device(s) to which you want the call to be diverted if none of the devices in the Primary list are answered within the specified time.

If more than one device is listed here, they will all ring at the same time.

If no devices are listed here, the caller will receive a "no answer" response if none of the Primary devices are answered.



If Ring the Primary Devices is set to until caller hangs up, you will not be until caller hangs up, you will not be able to

Enter all the device(s) that you want to be called when your FindMe name is first dialed.

If more than one device is listed here, they will all ring at the same time.

### **Ring the Primary Devices**

Select the amount of time in seconds that you want the devices in the Primary list to ring before the call is diverted. Alternatively, you can specify

that the devices will ring until caller hangs up, in which case the call won't be diverted.

Ensure that none of the Primary devices are set to

Autoanswer. If they are, the system will consider the call to have been answered when Autoanswer is initiated, and so it will not divert the call to any other devices.